AT McDaniel, LLC is a non-emergency medical transportation service provider. All of our services are provided to customers on a use at own risk basis, and AT McDaniel, LLC shall not be held liable for any loss, damage, liabilities, claims, or expenses arising out of the use of our services. All customers must assume full responsibility for their own safety and well-being and should assume that any means of transportation we provide is not appropriate or safe for all injuries, illnesses, or situations, and should exercise their own judgement as to the safety and appropriateness of using our services. We will not be held liable for any injuries, losses, damages, or expenses that may result from using our services nor for failure to deliver services that may have been requested and accepted.

This policy shall not be interpreted in a way that imposes any responsibility or obligation on AT McDaniel, LLC that conflicts with applicable laws or regulations. This is a use at own risk policy and no legal action may be taken against AT McDaniel, LLC.

AT McDaniel, LLC Non-Emergency Medical Transportation (NEMT) Use at Own Risk Policy

AT McDaniel, LLC provides non-emergency medical transportation services ("NEMT") to individuals with limited transportation options in order to facilitate access to healthcare. As our clients rely on us to transport them safely, it is essential that our clients understand the risks associated with using our services.

The following policy explains the use of NEMT provided by AT McDaniel, LLC, and the associated risks. It is up to the individual receiving NEMT services to comply with our safety guidelines and policies.

- 1. AT McDaniel, LLC's NEMT services are only to be used in non-emergency situations. Users of our services must understand and agree that if medical care is immediately required, they should not use our services, but instead contact emergency services.
- 2. By receiving NEMT services from AT McDaniel, LLC, users agree that they are responsible for their own safety, and that any harm or accident sustained while utilizing our services is at their own risk.
- 3. All users understand that using our NEMT services does not guarantee their safety, and that AT McDaniel, LLC does not guarantee the safety of its vehicles or the methods used to transport its users.
- 4. AT McDaniel, LLC cannot guarantee the timeliness of service, or the condition of its vehicles, by providing NEMT services. All users are responsible for their own well-being and we recommend that you arrive early to the scheduled pick-up time to allow adequate time for possible delays.
- 5. AT McDaniel, LLC does not provide medical personnel or facilities. If a user needs a medical professional to assist with the trip, the user needs to provide one.
- 6. All users must follow the instructions of AT McDaniel, LLC personnel, as well as any safety rules or regulations related to NEMT services. Failure to comply may result in suspension or termination of services.
- 7. All users must wear a seatbelt while using AT McDaniel, LLC's services.

- 8. All users must provide accurate information to AT McDaniel, LLC when requesting NEMT services. If a user provides false or inaccurate information, they will be held responsible for any accidents or incidents that may occur.
- 9. AT McDaniel, LLC reserves the right to refuse services to any user, at any time, without cause or explanation.
- 10. Any user of AT McDaniel, LLC's NEMT services accepts and accepts full responsibility for any injuries, harm, or damage that may arise from their use of the services.
- 11. Any user of AT McDaniel, LLC's NEMT services agrees to indemnify and hold harmless AT McDaniel, LLC, its employees, volunteers, and contractors, as well as its agents from any and all claims resulting from their use of the services.
- 12. All users of AT McDaniel, LLC's NEMT services must abide by all applicable laws and regulations while using the services.
- 13. Any user of AT McDaniel, LLC's NEMT services agrees to notify AT McDaniel, LLC immediately in the event any damage is caused to the vehicle during their use of the service.
- 14. AT McDaniel, LLC reserves the right to refuse service to any user whom, in its sole discretion, is deemed to be in violation of any terms or conditions of this policy.
- 15. AT McDaniel, LLC reserves the right to modify or amend this policy at any time without prior notice.
- 16. By using AT McDaniel, LLC's services, you agree to be bound by this policy. If you do not agree to the terms of this policy, please do not use our services.
- 17. McDaniel, LLC may change its policy at any time without notice. We encourage you to review our policy periodically to ensure that you are familiar with the most current version. Any changes to our policy will be posted here.

We also reserve the right to modify, alter, or update the content of this policy at any time to ensure our compliant with applicable laws, regulations and industry standards. Any changes will be immediately effective upon posting on this website. Your continued use of the website after any changes are posted will signify your acceptance of such changes. If you do not agree to any changes made to this policy, you should promptly remove all information from your account and discontinue use of the website.

We strongly recommend that all users of our NEMT services familiarize themselves with the risks associated with using our services and act safety at all times. AT McDaniel, LLC does not assume any liability for any damages or injuries that may occur while using our services.

By accepting NEMT services from AT McDaniel, LLC, users understand and agree to this policy. Users are responsible for their own safety and the risks associated with the use of NEMT services. It is the user's responsibility to ensure that they follow the instructions and safety guidelines of AT McDaniel, LLC. If a user does not comply with this policy, AT McDaniel, LLC may suspend or terminate services.